

OBG MODERNIZATION COMMUNICATIONS

Phase 2 Wrap-Up and Phase 3 Update

November 3, 2015

PHASE 2 SUMMARY

SUB-THREAD OVERVIEW AND KEY ACCOMPLISHMENTS

	Phase 2 Sub-Threads	Key Accomplishments
Technology	Solution Requirements	Defined a detailed set of requirements that will serve as the foundation for developing the new solution
	Solution Validation	Validated the technical readiness of a selected backend agency system against the proposed future architecture, including CRM and middleware components
	Business Value Accelerators	Defined the requirements and implementation plan for four high-impact, user-facing enhancements to the current system
Business	Re-Platforming Benefits	Established the benefits of the modernized Gateway for both the State and business community
	Governance	Outlined a leadership structure and decision rights processes for the Gateway
	Change & Communication	Provided structure for executing internal and external communications to stakeholders throughout the modernization
Integrated	RFP Development	Articulated the specific requirements of the re-platformed solution for release to the vendor community in an RFP
	Execution Plan	Provided a high level approach towards solution delivery through a detailed project plan based on solution requirements, agency readiness and activities detailed in RFP

PHASE 3 KICK-OFF

KEY ACTIVITIES ACROSS PROJECT WORK THREADS

Phase 3 will continue to build on key work threads from Phase 2 and initiate others to prepare for Day 1 of implementation

Technology

- Inventory user stories, transactions, and data exchanges for the Pilot
- Support build and development of Business Value Accelerators
- Document priority elements for transactions included in the Pilot
- Support Business Value Accelerator change and communication activities
- Continue support for the release of the Business Value Accelerators and related communications

Integrated Activities

- Provide RFP inquiry support
- Develop PMO processes and tools
- Prepare communications
- Provide RFP evaluation support
- Establish high-level program plan
- Deliver communications
- Establish vendor onboarding plan
- Provide RFP negotiation support
- Initiate status tracking
- Produce knowledge exchange document
- Identify change initiatives

Business

- Provide support for budgetary requests
- Provide RFP response support
- Update project cost estimate
- Provide refreshed operating budget and run cost estimate

LEGEND: Activity in Progress Activity Completed Activity Not Yet Started